# Sources of Evidence: All That You Leave Behind

National Advocacy Center

May 21, 2003





## Information in the Last Century



**Paper** 



**Books** 



Brain



**Ancient Writings** 



## Information in the 21st Century



85%+

15%

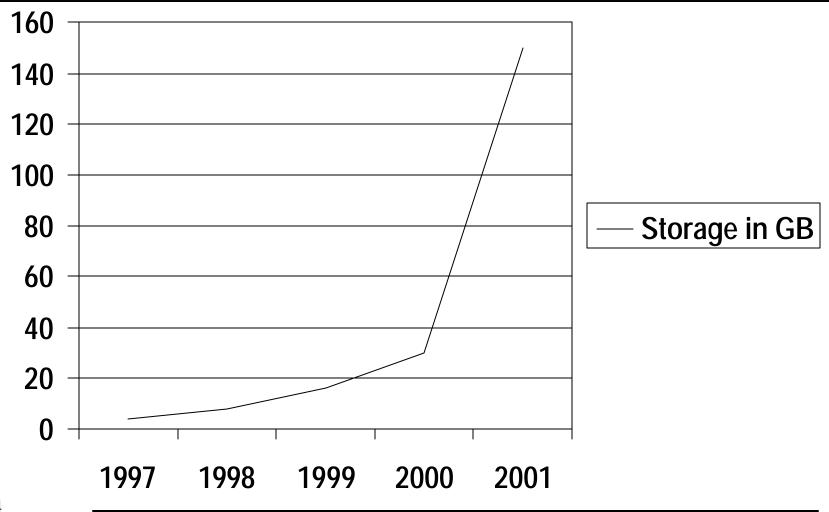
15% Hard Copy

85%+ Electronic Media

The vast majority of business records are stored electronically



### Growth of Electronic Information



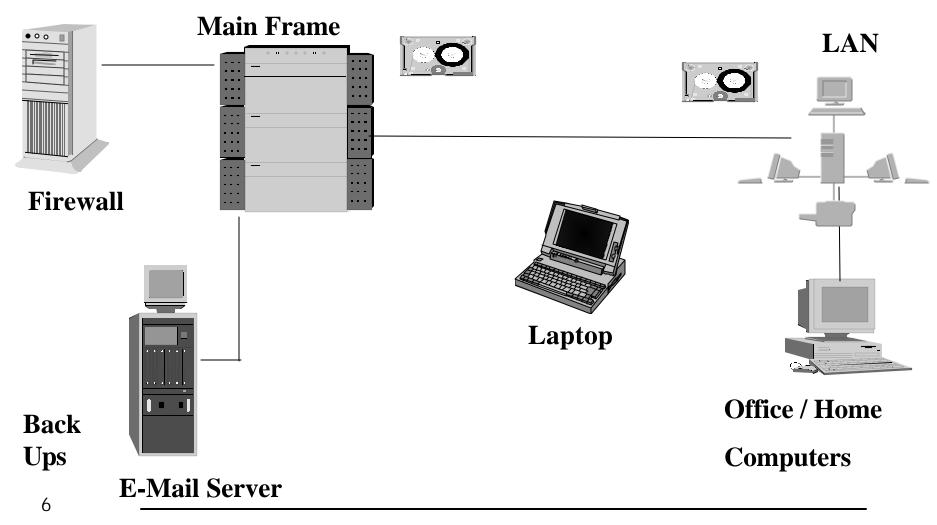


#### What is Electronic Information

- Any information created or stored in digital form whenever a computer or other machine is used to accomplish a task, such as:
  - Data files (active or archived)
  - Operating systems
  - Application programs
  - Computer generated communications (e.g., e-mail and faxes)
  - Voice mail messages
  - Source and object code
  - Data compilations
- Entire computing environment may contain discoverable electronic information
- Not all relevant data will be stored in-house



## Typical Computing Environment





#### **Know Your Network**

- What do you own?
- What is outsourced?
- What do you lease (and when do the leases expire)
- Whose data is it anyway?
- Data access costs?
- What licenses must be considered?
- Who administers each relevant environment?
- Are there automated processes that will effect (read ERASE) any data?

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products and services, the price movement of sales of stock, the introduction of the acquisition of , the stock sales by requtive officers, ( periodic reporting to the communications to the analysts and other members SEC. and

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All other electronic mail and information about electronic mail (including message contents, header information and logs of electronic mail system usage) containing information about the accuracy of the public statements by and its officers,

stock, the introduction or

the stock sales by executive officers 17 periodic reporting to the SEC, and communications 18 to the analysts and other members of investment community. 19 3. All data bases (including all records and fields and atructural information in such databases) containing any reference to and/or information about the accuracy of the public statements and its officers. 3 actual targeted or reported 23 financial performance and prospects, the organization and operation 24 sales force, restructuring and reorganization(s), 25 internal forecasting, budgeting and planning process, 26 products and demand for and actual or potential sales of 27 stock, the introduction of services, the price movement of



#### Where is Bob's Email?

- Bob's Email Server?
- Backup Tapes of Bob's Email Server?
- Bob's Desktop computer?
- Bob's Laptop Computer?
- Bob's PDA/Pager/Cell Phone?
- Backups of Bob's Devices?
- Regulatory Backups of Servers?
- Bob's Home Computer?
- Bob's Hotmail, AOL, MSN other Personal Accounts?



## Moral of Bob's Email Story

- Producing ALL of Bob's email is likely to be impossible.
- Production of all of the email still in Bob's employer's possession, custody and control may not result in production of ALL of Bob's email.
- Production of all of the email still in Bob's employer's possession, custody and control will be expensive and time consuming.
- Production of all of the email still in Bob's employer's possession, custody and control will result in significant duplication within the production set.



of products and services, the price movement of cracle stock, the introduction of the acquisition of the stock sales by executive officers, periodic reporting to the SEC, and communications to the analysts and other members of investment community.

All other electronic mail and information about electronic mail (including message contents, header information and logs of electronic mail system usage) containing information about the accuracy of the public statements by and its officers, : actual targeted or reported financial performance and prospects, the organization and operation of restructuring and reorganization(s), , internal forecasting, budgeting and planning process, demand for and actual or potential products and services, the price movement of stock, the introduction of the acquisition of the stock sales by executive officers, : periodic reporting to the SEC, and communications

2. All data bases (including all records and fields and structural information in such databases) containing any reference

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of sales force, restructuring and reorganization(s),
internal forecasting, budgeting and planning process,
demand for and actual or potential sales of products and
services, the price movement of stock, the introduction of

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products and



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SEC, and communications to the analysts and other members of investment community.

6. With regard to electronic data created by application programs which process financial, accounting and billing information, all electronic data files and file fragments

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demand for and actual or potential sales of (

services, the price movement of stock, the introduction of 12 the acquisition of , the stock sales by 13 periodic reporting to the executive officers, 14 communications to the analysts and other members SEC, and 15 of investment community. All files and file fragments containing information 17 from electronic calendars and scheduling programs regarding the 18 and its officers, accuracy of the public statements by 19 actual targeted or reported financial performance and 20 sales force. 21 prospects, the organization and operation of internal forecasting, restructuring and reorganization(s), ( 22 budgeting and planning process, demand for and actual or potential products and services, the price movement of 24 sales of the acquisition of 25 stock, the introduction of executive officers, . the stock sales by 26 communications 27 periodic reporting to the SEC, and to the analysts and other members of investment community. 28

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On-Line Data Storage On Mainframes And Minicomputers

with regard to on-line storage and/or direct access storage devices attached to defendants' mainframe computers and/or minicomputers: will not modify or delete any electronic data files which meet criteria set forth in ¶I.E above, unless a true and correct copy of each such electronic data file has been made and steps have been taken to assure that such a copy will be

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With regard to all electronic media used for off-line storage, including magnetic tapes and cartridges and other media which contains any electronic data meeting the criteria listed in [I.E will stop any activity which may result in the loss above: electronic data, including rotation, destruction, such overwriting and/or erasure of such media in whole or in part. This order covers all removable electronic media used for data storage in connection with defendants' computer systems, including magnetic

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upgrade and/or other reasons that may contain electronic data meeting the criteria listed in ¶1.8 above.

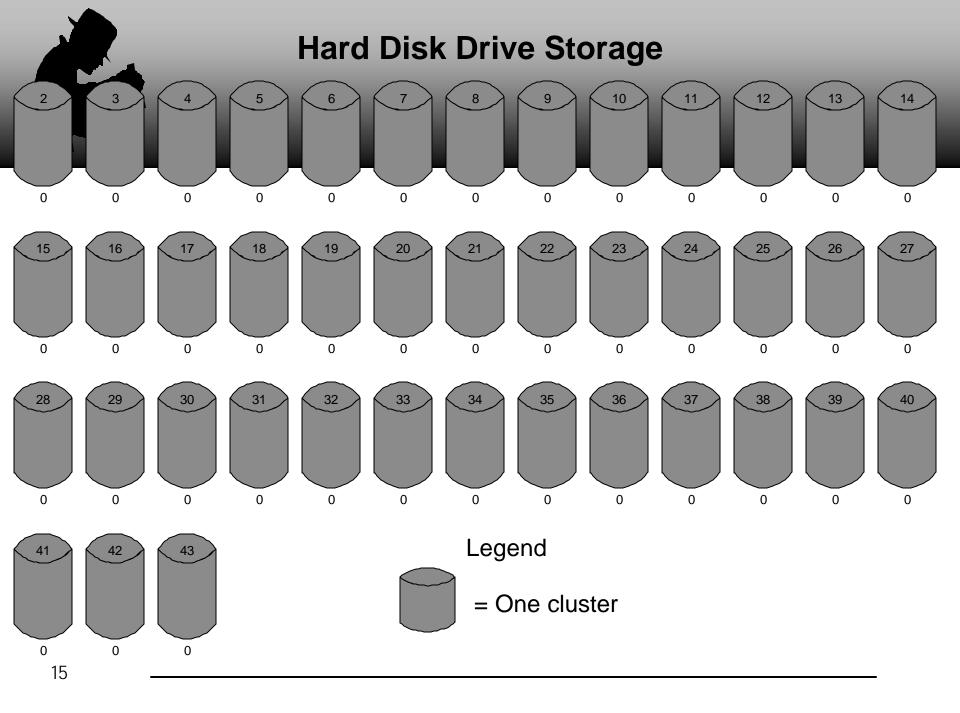
With regard to electronic data meeting the criteria listed in ¶I.E above, which existed on fixed drives attached to stand-alone microcomputers and/or network workstations. Will not alter or erase such electronic data, or perform other procedures (such as data compression and disk de-fragmentation or optimization routines) which may impact such data, unless a true and correct

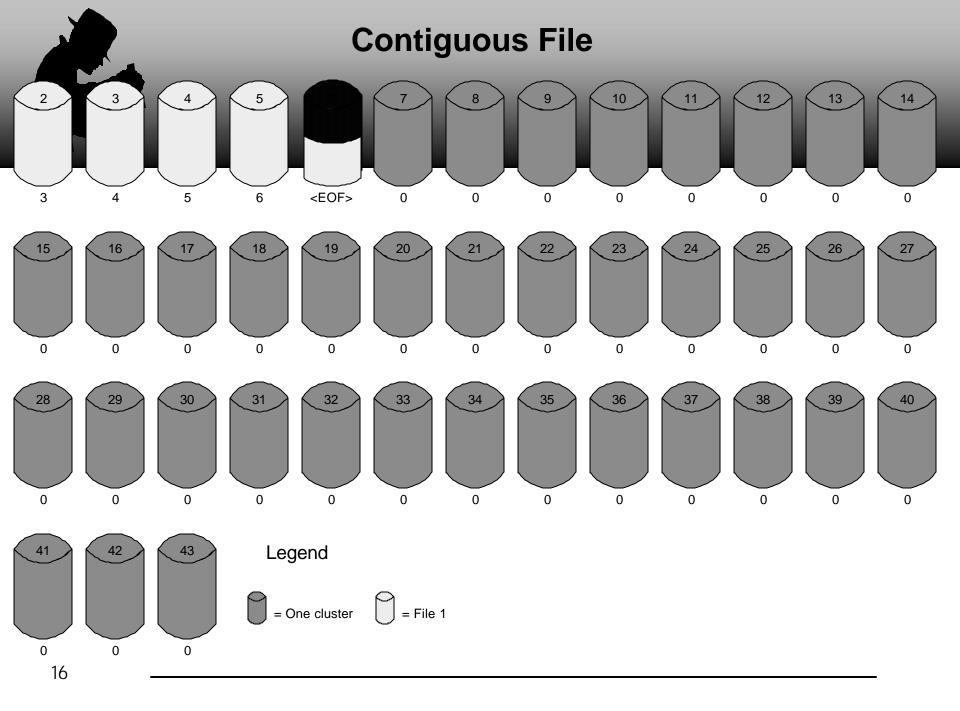
: will preserve copies of all application programs and utilities which may be used to process electronic data covered by this order.

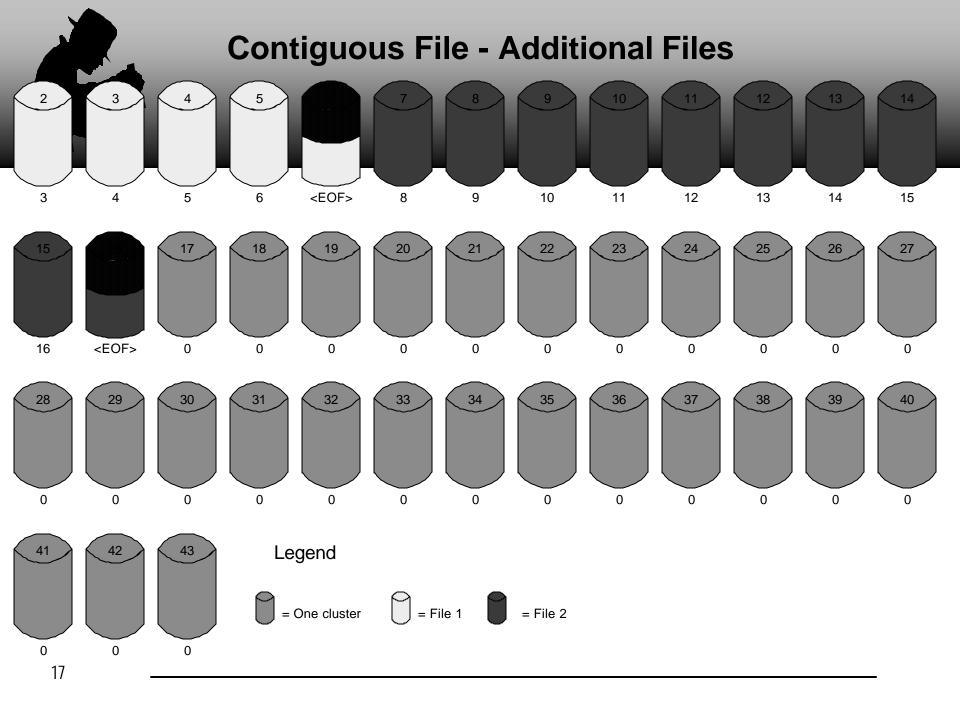
#### K. Log of System Modifications

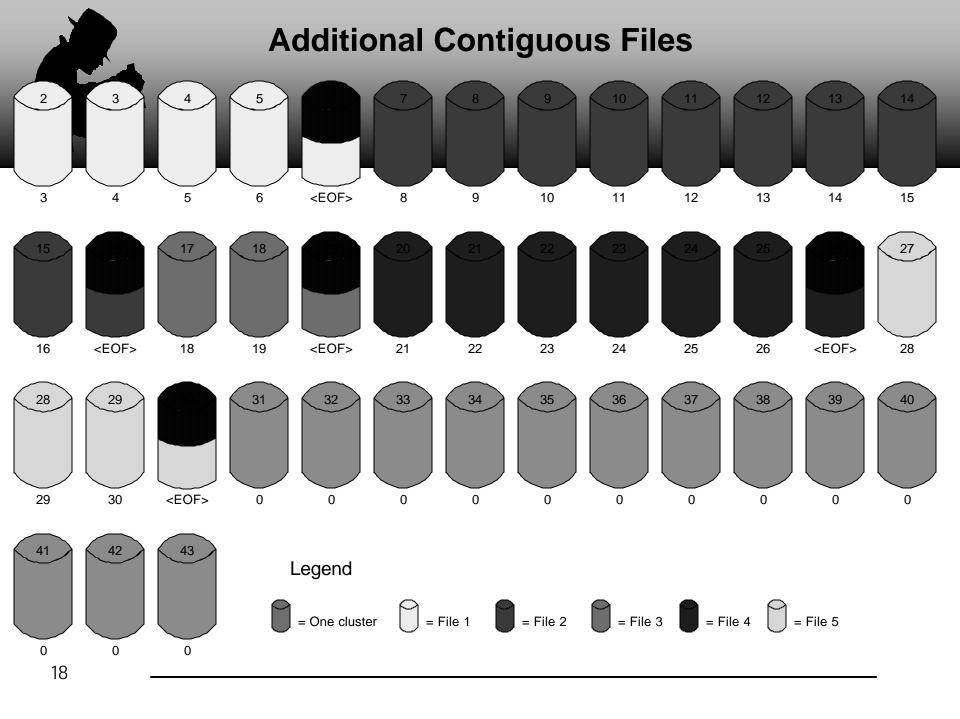
will maintain an activity log to document modifications made to any electronic data processing system that may affect the system's capability to process any electronic data meeting the criteria listed in ¶I.S above, regardless of whether such modifications were made by employees, contractors, vendors and/or any other third-parties.

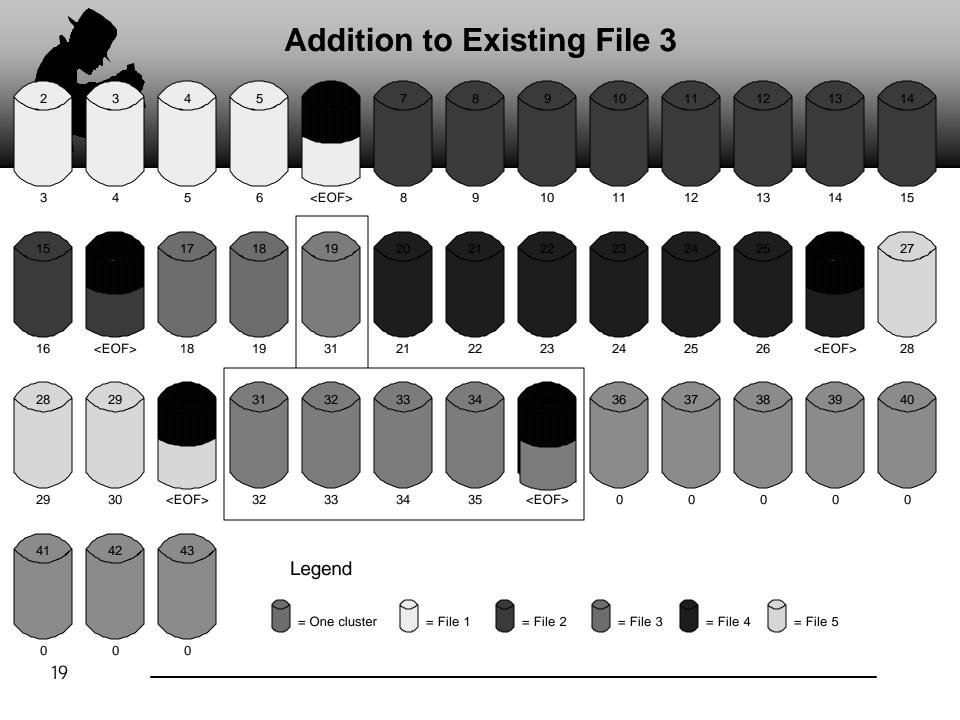
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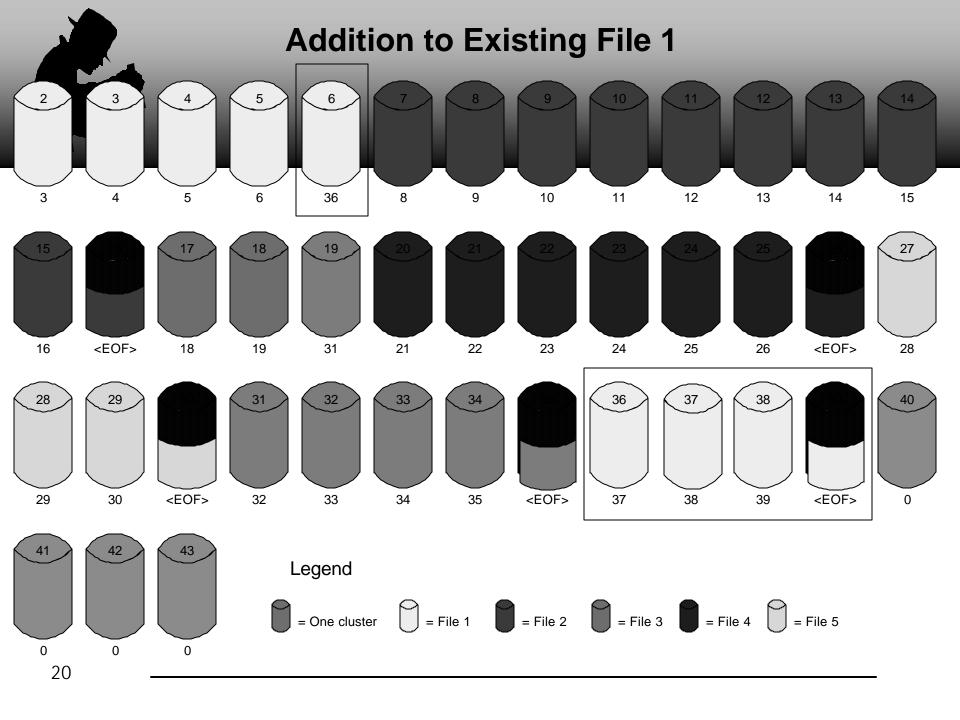


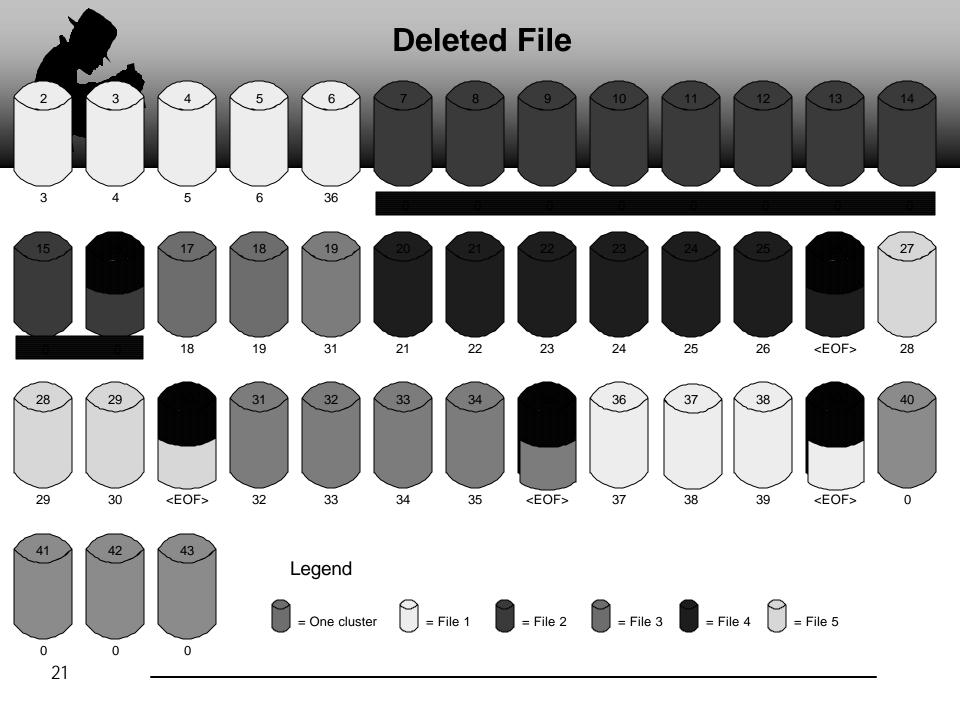


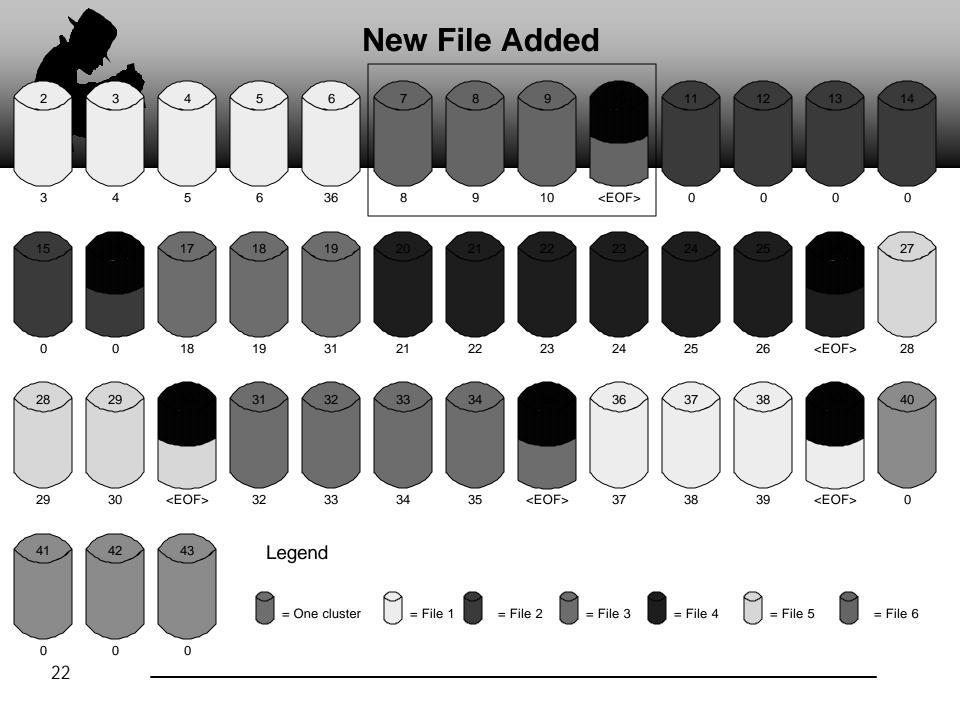


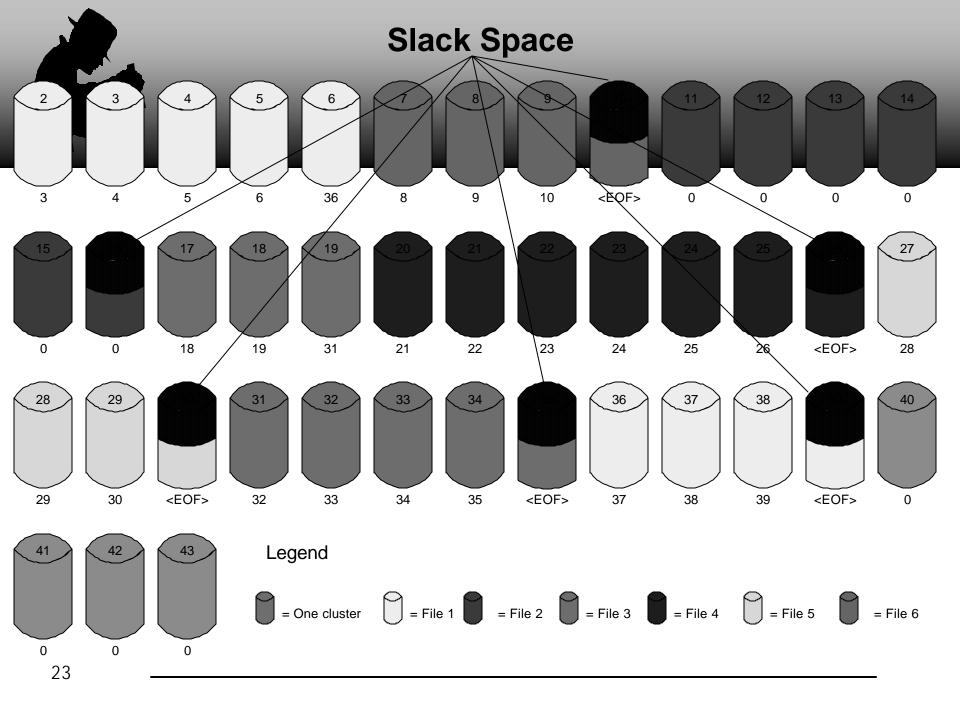














#### Sources Often Overlooked

PDA/Palm top

Contact manager files

Zip and Jazz drives

CD ROMs

Floppy disks

Laptops & personal (home) PCs

Tape backups and restored data

Active computer files

Undeleted (recovered) files

Browser cache and bookmarks

Internet postings

External hard disk drives

Web-based storage "Free Drive"

Minicomputer files

Mainframe computer files

Network server files

"Recipient" E-mail messages

Firewall logs

Email server files

Web-based email (e.g. "Hot Mail")

Building access control system

CCTV security systems

PBX/CDR reports

Voice mail messages

Dictation: audio tape, rom cards